



The Bridge To Your Members

# NetQA

## About NetQA

NetQA provides a secure community for any of your customers and distinguishes itself from other networks in a few main ways:

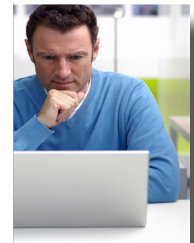
- Members can ask and answer questions to a specific profile of members. Answers are added to a growing knowledgebase that all other members can use and which can auto-answer questions.
- Members do not have to go to a website to receive information updates. Instead, they receive email notifications.
- Members receive information that only meets their profile and only arrives when they want it.
- All information and threads are logged for viewing.
- Members must be approved before admitted to the system and System Administrators can control and edit content.

NetQA is hosted to look and feel like your site. It supports custom URLs and email branding. GovQA provides full training, ongoing support and future upgrades. There is no hardware or software to purchase and there are no constraints on the number of users or amount of custom information.

With **NetQA**, members join subgroups to easily answer questions, share information and view discussion threads about products and services of a specific vendor or within a specific industry.

### Features

- Full Knowledgebase Library
- Complete News Feeds
- Tailored Discussions
- Threaded Histories
- Dynamic Q&A
- Auto-Answer
- Shared e-Documents
- Shared Calendars
- Email Participation
- Private Chat
- More ...



### Tasks

- Build Profile
- Define Delivery Method
- Find Product/Service Information
  - See Top Q&A
  - Search Knowledgebase
  - Search News
  - Search e-Libraries
  - "Google Search" Threads
  - Ask Questions
- Get email notification
- Get Auto-answers
- Answer Questions

#### WebQA

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