

The Benefits Are Real

**#1 PROVIDER OF
311 CUSTOMER SERVICE
ALL CITY SIZES**

Citizen

- Increases access to information
- Improves ability to communicate
- Empowers with 24/7 self-service
- Comforts with a site branded look

Staff

- Reduces 73% of phone calls
- Reduces 64% of emails
- Keeps information consistent
- Collects, manages, and reports

Executive

- Centralizes all departments
- Enhances customer interaction
- Exceeds service expectations
- Tracks and reports on all city data
- Creates accountability

63 Million People Worldwide

30 Million Citizens Nationwide

100's of Cities & Counties

10 Different Countries

10 Supported Languages

**7 Years of Client-Driven
Development**

#1 Total Solution